

Survey of women currently working as care providers for seniors in Austria

sample: women currently working as care providers for seniors in Austria

Hello, I am an interviewer working for TNS Slovakia company. Our research agency is carrying out this survey aimed at women who work in Austria as care providers for seniors for the Institute for Sociology of Slovak Academy of Sciences. This survey is anonymous, we therefore do not ask for your name or address. The aim of this survey is to find out more about this group of women working abroad.

1. Since when do you work as a care provider for seniors in Austria?

(please, state a year)

...

2. In how many households have you worked so far?

(please state a number)

...

3. In which part of Austria do you currently work?

(Please state the federal province where you work)

Federal province:

- | | | |
|--------------------------------------|--|------------------|
| a) Salzburg land | d) Carinthia (Kärnten) | g) Vorarlberg |
| b) Upper Austria
(Oberösterreich) | e) Lower Austria
(Niederösterreich) | h) Tyrol (Tirol) |
| c) Styria (Steiermark) | f) Burgenland | i) Vienna |

4. The place where you work in Austria could be described as:

- a) the capital city (Vienna)
- b) a big city
- c) a small city
- d) a village
- e) a hamlet / farm

5. How did you find the family you are currently working for?

- a) informally - the work / family has been mediated by an acquaintance / family member who works / has worked in Austria
- b) informally - the work / family has been mediated by a mediator who is not an agency
- c) formally, I used the services of an agency
- d) I found the work myself by responding to an advertisement in Austria
- e) I found the work myself on the Internet
- f) in a different way (please specify ...)

6. How does your typical work rhythm look like?

- a) two weeks in Austria, two weeks at home
- b) a week in Austria, a week at home
- c) three weeks in Austria, three weeks at home
- d) differently (please specify) ...

7. Explain please how is your work time as a care worker organized. In case that you don't have a stable work schedule, please answer according to the most usual case.

Please mark the respective time periods as:

- 1) work time
- 2) free / leisure time
- 3) on call time

	Work time	
	week days	weekends
6 - 8 h		
8 - 10 h		
10 - 12 h		
12 - 14 h		
14 -16 h		
16 - 18 h		
18 - 20 h		
20 - 22 h		
22 – 6 h		

8. Do you use in your work some services that are provided by the municipality / town to the person you care for? We mean services like food preparation, transport to hospital or doctor, medical aids lease, physiotherapeutic procedures and similar.

... (please specify)

9. What kind of transport do you use for commuting to work in Austria?

- a) own car
- b) public transport (bus, train)
- c) provided by the agency, transport by a driver together with other care workers from my place of residence to the work place
- d) transport by a driver together with other care workers organised individually (not via an agency)
- e) combined (public transport and transport by a driver organised individually)
- f) differently (please specify) ...

10. What form of employment / work contract do you use?

- a) I have a trade license in Austria (*Gewerbeschein, Werkvertrag contract*)
- b) I have a trade license in Slovakia
- c) I am employed in Austria (*Arbeitsvertrag contract*)
- d) informally
- e) differently (please specify) ...

11. How would you describe your command of German?

- a) total basics only, even a simple conversation is a problem to me
- b) I manage to have a simple conversation
- c) I manage to have a complex conversation
- d) my command of German is very good

12. Do you have and approximate concept of how long would you like to continue in doing this work?

- a) yes, I would line to continue for (years)
- b) no

13. How many seniors - men and women, do you currently provide care for in Austria?

- a) one man
- b) one woman
- c) a married couple
- d) other (please state a number) ...

14. What kind of care do you provide to your current client?

- a) social care only (“opatrovanie”)
- b) social and medical care (“opatrovanie + ošetrovanie”)
- c) other (please specify)

15. What kind of health problem does your client currently suffer from?

(more answers possible)

- a) physical (functional limitation of skeletal and muscular system)
- b) sensual (functional limitations of sensory organs, eyes...)
- c) mental (functional limitation of mental abilities)
- d) psychic disorder (disruption of social competence)
- e) functional disorders of internal organs (chronic respiratory disease, cardiovascular system, endocrine or neurological diseases,...)
- f) a different problem (please specify)

16. All in all, would you say that you are with your work:

- a) very satisfied
- b) satisfied
- c) neither satisfied nor unsatisfied
- d) unsatisfied
- e) very unsatisfied

17. How satisfied are you with pay for your work?

- a) very satisfied
- b) satisfied
- c) neither satisfied nor unsatisfied
- d) unsatisfied
- e) very unsatisfied

18. How satisfied are you with the approach of the person/s you care for?

- a) very satisfied
- b) satisfied
- c) neither satisfied nor unsatisfied
- d) unsatisfied
- e) very unsatisfied

19. How satisfied are you with the approach of the family / families of the person/s you care for?

- a) very satisfied
- b) satisfied
- c) neither satisfied nor unsatisfied
- d) unsatisfied
- e) very unsatisfied

f) does not apply (*is not in contact with the family of the client, the client has no family*)

20. What tasks do you have in the current family?

(more answers are possible)

- a) social and medical care of the client
- b) nutrition (shopping and cooking)
- c) small daily cleaning of the household of the client
- d) regular larger cleaning (washing windows, more complex tidying up of the household)
- e) care for pets
- f) care for garden, home-stead
- g) other (please specify): ...

21. Do you have contact / do you communicate with the family of the person you care of?

- a) yes, we are in contact and when necessary his/her family provides help
- b) we are in contact, but they do not help me
- c) we do not have any contact at all
- d) he / she does not have a close family

22. Where do you live while you are in Austria?

- a) I have a separate room in the flat / house of my client
- b) I have a common room with my client
- c) elsewhere, accommodation is provided by the client (his family)
- d) elsewhere, I arranged my accommodation by myself

23. While you are in Austria do you associate with anybody besides the person you care for and his family?

more answers are possible)

- a) yes, with other care workers
- b) yes, I have Slovak (or other non-Austrian) friends in Austria
- c) yes I have Austrian friends / acquaintances
- d) no

24. What are your information sources about the work / life of care workers in Austria

(e.g. finding work, information about tax and social benefits duties and similar)

(more answers are possible)

- a) official web-pages of institutions, information portals
- b) internet discussion fora (e.g. opatrovatelky.com, sisi.at, porada.sk and similar)
- c) agencies mediating care work in Austria
- d) other care workers
- e) other sources (please specify) ...

25. Now, when you think back, what would you say was the immediate reason for your decision to start working in Austria as a care worker?

...

26. Before your employment in Austria, did you have any experience with providing care to an elderly or disabled person?

- a) yes, it was my profession
- b) I had long term experience from my family / social surrounding
- c) I had short term experience from my family / social surrounding

d) I had no experience

27. What was your qualification with regard to care provision for seniors in time, when you started your work as a care worker?

- a) health education and work experience in healthcare (e.g. a nurse)
- b) health education without work experience in healthcare
- c) work experience in healthcare (without health education)
- d) education in social work area
- e) care work course
- f) without qualification for care work
- g) other....

28. What are your approximate daily earnings in Austria?

- a) less than 45 €
- b) 45 - 55 €
- c) 56 - 65 €
- d) more than 65 €

Situation before work in Austria

29. What was your work situation before taking up your work in Austria?

- a) employed
- b) self employed
- c) on maternity / parental leave
- d) unemployed
- e) pensioner

(ask only if previously unemployed)

30. How long have you been without work?

... (in months)

(ask only if previously unemployed)

31. After you have lost your job ...

- a) I tried to find employment in Slovakia close to my place of residence
- b) I tried to find employment in Slovakia in the district where I live and also outside of the district of my residence
- c) I did not look for a job in Slovakia

(ask all)

32. What was your last employment before you started work in Austria?

(describe please in detail, e.g. a Kindergarten teacher, a nurse, ...)

If you were previously unemployed or on pension, answer please about your least employment

....

33. Under which circumstances would you prefer work in the place of your current residence (i.e. district) to work in Austria?

- a) I would accept any job offer
- b) if my income would represent at least half of my earnings in Austria
- c) if my earnings would be the same as in Austria
- d) if my earnings were greater than in Austria

e) I would not like to work in Slovakia under any circumstances

34. Under which circumstances would you prefer work in Slovakia, but further from the place of your current residence (i.e. in a different district) to work in Austria?

- a) I would accept any job offer
- b) if my income would represent at least half of my earnings in Austria
- c) if my earnings would be the same as in Austria
- d) if my earnings were greater than in Austria
- e) I would not like to work in Slovakia under any circumstances

35. Did somebody from your social surrounding support you in the decision to work as a care giver in Austria?

(Only one answer!)

- a) my husband / partner
- b) my children
- c) my relatives (else than husband or children)
- d) acquaintances with current or previous work experience in Austria
- e) acquaintances without current or previous work experience in Austria

Family situation

36. At times of your decision about taking up work in Austria, did you have a stable partner / husband?

- a) yes, we shared a household
- b) yes, but we did not share a household
- c) I did not have a partner

37. Did your family situation change since then – if yes, how?

- a) yes (how?) ...
- b) no

38. How many children do you have?

... (number)

(only if respondent has children)

39. How old is your youngest child?

... (age in years)

(only if respondent has two or more children)

40. How old is your oldest child?

... (age in years)

(ask on if respondent has children in school age)

41. Did you or do you consider taking your child / children with you to Austria so that they can visit a school there?

- a) yes, I already did so
- b) I am determined to do so
- c) I am seriously considering this option
- d) I do not consider this option
- e) until now, I did not even think about it

(only if respondent has children older than 18 years)

42. Do or did your children work abroad? If yes, please state in which country.

....

43. Who is responsible for minding your children or the household during times when you are in Austria?

(more answers are possible)

- a) husband / partner
- b) my parents
- c) the parents of my husband / other relatives
- d) somebody else
- e) I am employing someone to mind the children

44. Besides your children, do you have a family member with special care needs (similar to the care you provide in Austria)? If yes, who provides this care?

...

44a. Do you currently have a partner? (note: a filter question introduced by the fieldwork agency TNS Slovakia)

- a) yes
- b) no
- c) does not know, no answer

(only if respondent lives with a partner)

45. What is the work situation of your partner?

- a) employed / self-employed
- b) unemployed
- c) pensioner
- d) on parental leave
- e) other (please specify?) ...

(only if respondent lives with a partner)

46. Where does your partner work?

(if not currently in employment, please answer about his most recent employment)

- a) in Slovakia, in the district we live in
- b) in Slovakia, outside of the district we live in
- c) he works abroad (where?) ...

(only if respondent lives with a partner)

47. What is his job?

(if not currently in employment, please answer about his most recent employment)

... (please describe in detail, e.g. an elementary school teacher)

48. Is your income from care work the main income of your household?

- a) yes
- b) no

49. All in all, would you say that your work influences the relations in your family?

- a) the influence is definitely positive
- b) the influence is rather positive
- c) the influence is neither positive nor negative
- d) the influence is rather negative
- e) the influence is definitely negative

(only if respondent has children up to 27 years old)

50. People employed in Austria are entitled for family benefits (Familienbeihilfe). Did you file a request for this benefit?

- a) yes
- b) no

51. What is the primary use of your income from Austria? (one answer only!)

- a) commonplace household expenses
- b) savings, larger investments
- c) saving for children
- d) pension savings
- e) other purpose (please specify)...

52. Where did you spend most of your childhood? (by childhood we understand the time between birth and approx. age of 14)

... (municipality and district, or municipality code)

53. Did you ever think of moving within Slovakia to a place with higher wages or more work opportunities?

- a) yes, I changed my place of residence for this reasons
- b) yes, but I did not change my place of residence
- c) no, I did not think about it

(if respondent did not move or think about moving)

54. Why did you not think about or carry out this option?

...

55. Did you think about settling permanently in Austria?

- a) yes
- b) no

Demography

56. Marital status:

- a) never married
- b) married
- c) widow
- d) divorced
- e) other (describe):.....

57. Which year were you born in?

...

58. What is your highest completed education?

- a) elementary education
- b) lower secondary
- c) upper secondary (with “matura”)
- d) tertiary education

59. Where do you live in Slovakia (place of permanent residency in Slovakia)?
... (municipality code, filled in by the interviewer)

Thank you for the interview!